



NORTHERN NEW ENGLAND SCHOOL OF BANKING

October 22-26, 2018

Portsmouth Harbor Events & Conference Center,
Portsmouth, New Hampshire

EVALUATION FORM

Please complete the following form as honestly and candidly as possible. Your evaluation and particularly your **comments are essential to the continuing improvement of the School.** Please do not sign or identify yourself on this form in any way other.

PLEASE USE THE FOLLOWING SCALE FOR RATING:

| Poor | Fair | Good | Very Good | Excellent |
|------|------|------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 |

Monday, October 22nd

Introduction to Banking & Other Issues – Chris D’Elia

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

Check 1 circle

KEY:

1 2 3 4 5

The Role of Your State Associations – Chris D’Elia, Sandra Tracy & Kathleen Keneborus

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

Birth Order: What’s It Got To Do With Business Anyway? – Jack Agati

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

Check 1 circle
KEY:
1 2 3 4 5

The Art of Motivating Ourselves and Others – Jack Agati

- Level of Presentation
- Value to you as a banker
- Overall rating

1 2 3 4 5
1 2 3 4 5
1 2 3

Comments:

Tuesday, October 23rd

Monetary Policy – Jessamyn L. Norton, CPA

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

Economic Demographics – Jessamyn L. Norton, CPA

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

Fundamentals of Lending – Bazata & Gagnon

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

Marketing for the Future – Linda Varrell

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

The Future of Financial Services – Matt Putvinski

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

Wednesday, October 24th

Bank Financial Statements/Role of the CFO – Tom Zuke

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

Asset & Liability Management – Tom Zuke

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

Business Development: Acquiring, Retaining & Attracting Customers – Chantal Upton

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

CEO Panel Discussion: Kathy Underwood, David Silverman, and Bill Tracy

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

Introduction to Trust Services – Matt Cyr

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

Thursday, October 25th

On the Road from Supervision to Leader Part I – David Ciullo

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

On the Road from Supervision to Leader Part II - David Ciullo

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

On the Road from Supervision to Leader Part III - David Ciullo

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

Human Resource Issues – Catharine Mirabile

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

Enterprise Risk Management, CRA & Compliance – Michael Gallagher

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

Friday, October 26th

Fraud, Cybercrime, Security - John Rogers

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

Written Communication Skills – Dr. Cristy Beemer

- Level of Presentation
- Value to you as a banker
- Overall rating

Comments:

Are there topics of interest that should be added to the School in the future which would benefit future students attending?

Please indicate what you liked BEST about the School:

Please indicate what you DID NOT like about the School:

Please rate the Portsmouth Harbor Events for the following:

- Quality of Meeting Rooms
- Quality of Accommodation
- Quality of Food

Additional comments regarding your overall experience with the School and the Portsmouth Harbor Events & Conference Center.