

2022 BANK SECURITY SEMINAR



JUNE 22, 2022
Hilton Garden Inn
Lebanon, NH

In conjunction with Thompson Consulting Group, LLC, the NH and VT Bankers Associations are offering this workshop to provide information and ideas to respond to the many changes taking place in our digital and virtual world that impact your bank's overall security.

WHO SHOULD ATTEND?

Full day presentation for Information Security, IT Security, Security Officers, Cashiers, Training Officers, Branch Managers, HR Managers and Compliance Officers.

NH Bankers
ASSOCIATION

VBA
Vermont Bankers Association, Inc.

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AGENDA

8:30 AM – 9:00 AM

REGISTRATION AND CONTINENTAL BREAKFAST

9:00 AM – 9:05 AM

WELCOME AND OPENING REMARKS

TBD, New Hampshire Bankers Association

9:05 AM – 10:15 AM

CASH RECYCLERS, POD BANKING, AND ITMS

Banking as we've known it is rapidly changing. Apps, pod banking, cash recyclers, interactive teller machines, and other new technologies are affecting how we do business and offering new challenges to security. This fast-moving presentation embraces these new changes by explaining how we can implement them to make them valuable and profitable to the financial institution, while maintaining effective security protocols. This presentation isn't based upon theory. It's a real-life, real-time program relating to issues that may contribute to an institution's losses.

10:15 AM – 10:30 AM

BREAK

10:30 AM – 12:00 PM

THE 4 L'S OF PHYSICAL SECURITY

Is that beautiful, flowering tree blocking sight lines to your entry? How long has that lightbulb been burnt out? Crime Prevention Through Environmental Design (CPTED) discourages criminals from attacking your bank! This session will review inexpensive and effective changes you can implement immediately to make sure your facility is safe and secure. The session will review exterior security concerns such as landscaping, lighting, location, and locks. Interior concerns at your branches that only a vulnerability assessment can discern. We will also review building design flaws and how to correct them and discuss why a night inspection program is essential. Pictures from problems other financial institutions encountered will be used to show you the mistakes and recommended changes.

12:00 PM – 1:00 PM

LUNCH

1:00 PM – 2:30 PM

INTERNAL FRAUD: THE WARNING SIGNS

How prepared is your institution for internal theft and fraud? Embezzlements were one of the most reported SAR events filed by financial institutions from 1996 to 2019. This riveting session identifies the behavioral changes that can identify internal frauds in the making! We review the warning signs that every staff member should look for or be able to identify to help stop an internal embezzlement. Discover where the thief will spend the stolen funds and how they keep their stealing from being found. Know whether you should do the investigation or hire a Certified Fraud Investigator. This insightful program provides you the tools needed to understand the workings of an internal fraud.

2:30 PM – 3:00 PM

BOARD REPORTING: THE SECURITY PERSPECTIVE

Regulations specify that the Security Officer must report to the board annually and that the implementation, administration, and effectiveness of the security program be addressed. What exactly the Security Officer should report to the board is not clearly identified in the regulations. This interactive session will review best practices relating to training, inspections, and foreseeable events that should be reported to your board.

ABOUT THE PRESENTER

Barry Thompson, CRCM, is Managing Partner of Thompson Consulting Group, LLC. He is a nationally recognized speaker, consultant, and former banker, with over 40 years of service to the financial institution industry. Barry's financial services career spanned 22 years before he "retired" to establish Thompson Consulting Group, LLC, to assist financial institutions in competing more effectively by providing services specifically targeted to risk management and security.